

# XtremeTrim® and XtremeInterior® Limited Warranty Product Worranty Choot

# **Product Warranty Sheet**

Tech Support / Sales: 800-334-1676 www.tamlyn.com

Tamlyn® warrants that XtremeTrim® and XtremeInterior™ metal products conform to manufacturing standards when installed in strict accordance with the applicable Tamlyn® installation instructions for use. This warranty is applicable to the original purchaser unless otherwise stated for the specific product ordered and is not transferrable. If the Product contains a manufactured defect identified and covered by this warranty, Tamlyn®, at its sole discretion, will either, (a) replace the Product in question, (b) provide a replacement Product of equal quality or value as a substitute, or (c) refund the original purchase price of the Tamlyn® Product. In no event shall Tamlyn® be obligated to pay in excess of the original purchase price or for the cost of labor for such repair or replacement. Purchaser hereby agrees that no other incidental or consequential damages are the responsibility of Tamlyn®. Tamlyn® warrants defective–free products for a period as specified below.

## **Warranty period:**

- Substrate materials 15 years from date of purchase
- Anodized finishes 10 years from date of purchase
- Painted or custom finishes 5 years from date of purchase

Aluminum does not rust, however it does corrode. XtremeTrim® and XtremeInterior™ products have a protective coating to cover the bare aluminum. These coatings and finishes are covered against cracking, flaking, blistering or peeling. All cuts and scratches on these products require recoating with a compatible protective finish. Failure to do this voids any warranty. For answers to your technical questions on recoating consult your local paint manufacturer before installation and refer to Tamlyn® painting guide for additional information.

Responsibility remains with the designer, engineer, contractor and owner for the design, application and proper installation of each Tamlyn® Product. Installer must follow wall finish manufacturers best practice application when installing any Tamlyn® accessory. XtremeTrim® profiles are not a moisture management system. The architect and builder are responsible for designing and installing a code compliant building envelope system.

Tamlyn® makes no additional warranties except such as set forth herein. The remedies provided in the limited warranty are the sole and exclusive remedies for any breach of warranty. This warranty is not a performance claim and no other warranties are made by Tamlyn® expressed or implied. Tamlyn® shall not be liable in tort or any contract or otherwise for any direct, incidental, consequential, punitive or any other damages including but not limited to damage of property, loss of profits, loss of use, lost revenue, personal injury or death. Complete liability and the exclusive remedy for Tamlyn are limited to replacement or refund on the basis stated herein.

#### What is not covered:

- 1. Failure to follow the applicable Tamlyn® Installation Guidelines. Installation Guidelines are available by calling 1-800-334-1676 and online at www.tamlyn.com
- 2. The negligence or willful misconduct of the Builder, General Contractor, Owner, Professional Installer or of any third party
- 3. Vandalism, harm caused by another, foreign objects, modifications or field applied coatings, including the use of materials incompatible with Tamlyn® Products to include contamination or damages from building materials, chemicals or other agents
- 4. Defects in the structure or a component of the structure
- 5. Any representation, condition or promise made by a third party on behalf of Tamlyn® with respect to such Products
- 6. Non-standard use, improper building practices or maintenance, design not in accordance with the applicable industry standards or any deviation from approved construction plans or project specifications
- 7. Acts of God, including but not limited to fire, flooding, weathering or natural aging
- 8. Personal injuries or death

### How to file a claim:

# To obtain service under a Tamlyn® limited warranty, you must:

- I. Promptly contact Tamlyn® at www.tamlyn.com or call 1-800-334-1676 regarding any potential claim, no later than thirty (30) days after the discovery of any potential claim
- II. Provide Tamlyn® with proof of purchase and installation of the Product(s) within the applicable warranty period
- III. Provide Tamlyn® with an opportunity to inspect the project and collect samples of installed Product(s) subject to the warranty claim within sixty (60) days after Tamlyn® receives notice of your potential claim
- IV. Provide Tamlyn® access to recover samples of any associated Product(s) from the project in sufficient quantities to perform testing and determine cause of failure whether or not the Product(s) failed due to causes as set forth herein.